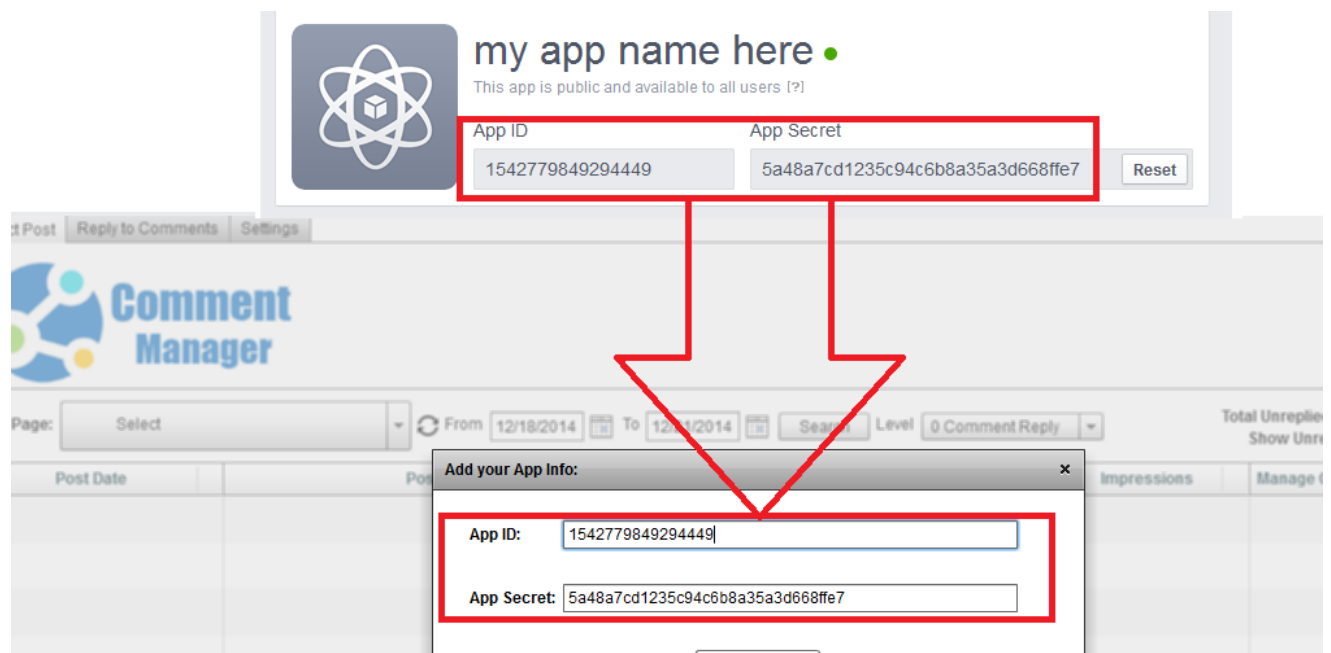


## Comment Manager Features Overview and Help Guide

After you install and activate software with license key, the very first popup is the app info, fill the App id and app secret from your fb app in your fb developers account, as shown below.



## “Select Post” tab:

Comment Manager

Select Post Reply to Comments Settings

**Comment Manager**

**A** Fan Page: How to Stuff

**B** From 11/01/2014 To 12/19/2014 Search Level 0 Comment Reply

**C** Total Unreplied comments: 113 Show Unreplied Only ☐

Post Date	Post	Total Comments	Unreplied Comments	Impressions	Manage Comments
12/19/2014 12:52 AM	Areal man gives up one night stands for a woman he cant stand one night without.	0	0	8	0
12/16/2014 08:00 PM	vxwv	0	0	7	0
12/15/2014 08:00 PM	Don't make these 3 Vision improving mistakes when you try to improve your vision!	0	0	7	0
12/09/2014 08:00 PM	Useful facebook tips!	4	1	23	0
12/08/2014 08:00 PM	very cute :)	0	0	13	0
12/06/2014 10:24 AM	posted by app test	0	0	20	0
11/26/2014 08:00 PM	Useful facebook tips!	0	0	18	0
11/22/2014 04:22 PM	TEST	1	0	27	0
11/22/2014 12:37 AM	Test comment for 1 reply	1	0	26	0
11/12/2014 08:00 PM	vxwv	0	0	3	0

Total items: 10 out of 14

Page 1 of 2 << First < Previous 1 2 Next > Last >>

**A: Fan page selector dropdown-** Option to select the fan pages you manage and to work on comment replies. After selection the stats load for the page selected.


**B: Date range picker –** Select from date and to date for which you want to filter posts and work on comment replies. Ideal would be 3 days to 7 days. If you have less posts, you can select 10 days as well. The more days you select the slower the page will load with all data.

**C: Total unreplied comments stats-** Option to filter posts to show only with posts that has unreplied comments

### “Reply to Comments” tab:








**Comment Manager**

Select Post   Reply to Comments   Settings






Fan Page: How to Stuff   Comments Count: Total: 55   Unreplied: 51   [View Original Post](#)

Select All Comment(s)   Like Comment(s)   [Delete Comment\(s\)](#)   [Like Comments \(without reply\)](#)

<input checked="" type="checkbox"/>		By: Asim Khalil 51
<input checked="" type="checkbox"/>		By: Asim Khalil 50
<input checked="" type="checkbox"/>		By: Asim Khalil 48
<input checked="" type="checkbox"/>		By: Asim Khalil 49
<input checked="" type="checkbox"/>		By: Asim Khalil 47
<input checked="" type="checkbox"/>		By: Asim Khalil 46
<input checked="" type="checkbox"/>		By: Asim Khalil 45

Total items: 10 out of 51   << First   < Previous   1   2   3   4   5   Next >   Last >>   Page 1 of 6

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[Reply Comment\(s\)](#)   [Spin Text](#)         

**A – Select all comments** – Selects all comments, in batch of 50 at a time.

**B – Like Comments** – This will also like the comment along with adding your reply after you add comment reply in the text area and use “reply comments” button

**C – Delete Comments** – This option will delete the comments selected

**D – View original post** – This link will open the original post in your fan page, in a browser

**E – Like comments (without reply)** – This option will like the comments that are selected, without adding any reply to it

**F – Reply comments** – This is the main action to reply comments that are selected. You can add text in the text area (optionally add a url or an image) and then click “reply comments” button, all the comments that are selected will be posted with the reply.

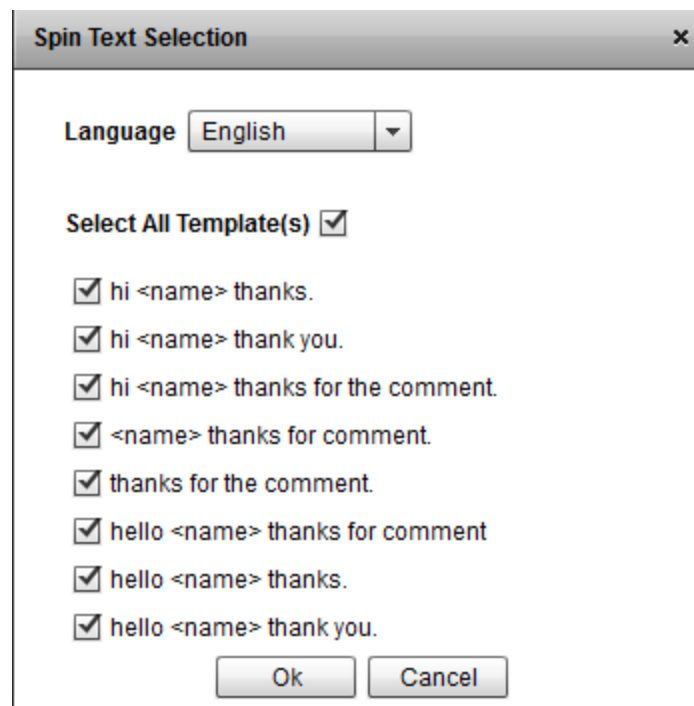
**G – Spin Text** – This button opens a popup to select and add spin text to your comments. The spin text would be appended to original comment. The original comment will not be spun

**H- Select Image from library** – Optionally you can add an image to your reply, by selecting one from the built in image library

**I – Browse and Attach Image** – You can also add an image to your reply by selecting your local computer

**J – Attach image from external URL** - You can also add an image to your reply by copying from an image URL

### **Spin Text Selection:**



The image shows a 'Spin Text Selection' dialog box. It has a title bar with the text 'Spin Text Selection' and a close button (X). Inside the dialog, there is a 'Language' dropdown menu currently set to 'English'. Below this is a section titled 'Select All Template(s)' with a checked checkbox. Underneath, there is a list of nine text templates, each preceded by a checked checkbox. The templates are: 'hi <name> thanks.', 'hi <name> thank you.', 'hi <name> thanks for the comment.', '<name> thanks for comment.', 'thanks for the comment.', 'hello <name> thanks for comment', 'hello <name> thanks.', and 'hello <name> thank you.'. At the bottom right of the dialog are 'Ok' and 'Cancel' buttons.

Spin Text Selection

Language English

Select All Template(s) ☒

- ☒ hi <name> thanks.
- ☒ hi <name> thank you.
- ☒ hi <name> thanks for the comment.
- ☒ <name> thanks for comment.
- ☒ thanks for the comment.
- ☒ hello <name> thanks for comment
- ☒ hello <name> thanks.
- ☒ hello <name> thank you.

Ok Cancel

The Spin text popup allows you to select the language of spin text and then the template comments. You can “select all template(s)” or individually select the spin text/template text. The selected text would be added to the original reply. The original reply will not be changed, but the spin text would be added to it.

### **Example:**

Original comment reply

We are taking down the offer in 24 hours. Last reply to grab <http://teespring.com/stupidbird>

Reply Comment(s)



Sample Spin text selection for the above comment reply.

Spin Text Selection

Language

English

Select All Template(s) ☐

☐ hi <name> thanks.

☐ hi <name> thank you.

☒ hi <name> thanks for the comment.

☐ <name> thanks for comment.

☒ thanks for the comment.

☒ hello <name> thanks for comment

☐ hello <name> thanks.

☐ hello <name> thank you.

Ok

Cancel

## Original comment reply:

**“We are taking down the offer in 24 hours. Last reply to grab <http://teespring.com/stupidbird>”**

3 different spin texts are selected with the above reply, and results posted would look like....

***“Hi John thanks for the comment. We are taking down the offer in 24 hours. Last reply to grab <http://teespring.com/stupidbird>”***

***“Thanks for the comment. We are taking down the offer in 24 hours. Last reply to grab <http://teespring.com/stupidbird>”***

***“Hello John thanks for the comment. We are taking down the offer in 24 hours. Last reply to grab <http://teespring.com/stupidbird>”***

Note: Here the commenter/fb user name is John which substituted the <name> variable in the spin text popup.

## Settings Tab:

Version: 1.0.4

App ID:

App Secret:

Enable Fast Loading: ☐ ?

Hide Header Area: ☐

Save Settings

[Clear All Settings](#)

**Enable fast loading-** This option to speed up the comment loading in second tab when you reply to comments. When this option is selected, the user thumbnails are not loaded in “reply to comments” tab; hence the comments are loaded very faster. Ideal when you have more than 100 comment replies per post. Thumbnails are usually less helpful for mass comment reply.



After making the change, you need to restart comment manager software.

**Hide header area-** This option will remove the header banner area and allow more space to work on the comment replies.

After making the change, you need to restart comment manager software.